

## Komatsu Forklift

Komatsu Forklift Training Saskatoon - Komatsu Forklift U.S.A. Inc., an associate of the Komatsu Ltd. family, has a positive reputation for building durable and dependable lift trucks. They are known worldwide as a company who has a proud heritage and who maintains a standard of excellence in equipment production and intention.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their image of a healthier tomorrow. Komatsu's legacy began back in 1921, in Japan, when Komatsu Ltd started business as a producer of construction and mining equipment. Very quickly the company grew into an industry leader and was responsible for building Japan's first contemporary bull dozer and farm tractor.

Over the previous couple decades, Komatsu has evolved to become a global giant due to their strength and expertise within the diverse fields of logistics, excavating, construction and mining. Utilizing progressive models and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded greatly. Utilizing their first-class manufacturing features and current design approaches, Komatsu has become recognized to manufacture the kind of rugged and dependable forklift that customers across the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the growing demand for its products in the North American market. To improve costs and efficiencies, a state-of-the-art plant was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to satisfy the needs and demands of their clients worldwide while remaining a principal manufacturer and dealer of progressive forklifts and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied customers along with their North American clients.

After many years of establishing and maintaining quality customer service bonds with clients, Komatsu Forklift recognizes that satisfying the needs of the customer is paramount. Komatsu starts all original projects and product developments with the customer's input. By welcoming participation and feedback, they are able to establish customer wants and expectations then cultivate revolutionary designs and then build to exceed Komatsu Engineering Standards. Assuring consumers that quality is premeditated from the beginning and continued throughout the production, service and sales processes, allows Komatsu to end up with a superior product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty equipment, lift trucks and construction equipment. Their design expertise assures that each piece of equipment will last in even the toughest functions and environments. Adherence to meticulous engineering standards allows Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and strict internal quality standards all factor in to top-quality lift truck products. Komatsu Engineering Standards transform the current and innovative technology used in advanced mining and construction equipment into world class equipment.

The ultra-modern facility in Covington, Georgia has all the essential requirements for full scale manufacturing. This facility is able to take unprocessed steel and manipulate it by preparing, welding, and fabricating it. When assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control throughout the duration of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that since a product is only as valuable as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their dedicated dealer networks who strive to exceed expectations. Specialized in all aspects from product sales, service or operating education, or aftermarket support, their diverse association of experienced and capable professionals are available. Komatsu Forklift Supplier locations across the country have a Komatsu OEM components on-hand to offer the essential service needed to keep consumers' operations running fluently. Computerized, real-time access with next day transport from their highly automated supply hub is another option. The on-line K-Link system assists sellers with online components management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they recognize that their world-class businesses depend on Komatsu lift trucks in their every day operations. So Komatsu focuses their attention on their countrywide account clients enabling them to profit from a unique partnership that facilitates them adapt their relationship in order to enhance consumer efficiency and profits. Komatsu national account customers have access to on-line parts and service support system and a comprehensive fleet administration program, providing the ability for Komatsu to be their total solution for any lift truck worries.

The resourceful and reliable team members at Komatsu Forklift U.S.A., are committed to providing excellent customer support even if it comes in the form of training, sales, aftermarket support, and longterm maintenance. They want to make certain that the consumer support provided will help their clients satisfy or exceed their business targets while establishing strong working relationships in the process. Komatsu strives to identify with each of their consumers' unique ways of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many local Komatsu lift truck dealers to learn more about the many goods and services available. Customer satisfaction and support are two of the organizations top priorities and it is easy to see why thousands

of customers world-wide rely on the Komatsu family of products each day.